

Privacy Policy

Last updated October 10, 2022

This website is intended for use by residents of the United States (US). This Policy applies to personal data processed about residents of the US.

At Relief Therapeutics US, Inc. (“**Relief**,” “**we**,” “**us**” or “**our**”) we take your privacy and the security of your personal data very seriously.

This Privacy Policy (“**Policy**”) covers this Relief owned and operated website (www.pkugolike.com), other websites owned and operated by Relief Therapeutics US, Inc. that link to this Policy (“**Site**” or “**Sites**”), and any services offered via the Sites, as well as through any of our offline services that reference this Policy (collectively, “**Services**”).

If you have any questions regarding this Policy, please contact us by emailing contact@relieftherapeutics.com.

The Policy describes the types of information we gather from individual users (“**you**” or “**users**”) interacting with our Site and how we use and secure such information. If you do not agree to the terms of this Policy, please do not use the Site or any related Services.

Personal Data We Collect

Data You Choose to Provide

Personal data is information that can be used to identify you (such as name and contact information). Personal data that you may voluntarily provide through our Sites or otherwise share with us includes:

- **Personal and Business Contact Information**, such as your first name, last name, date of birth, postal address, email address, telephone number, job title, and employer name;
- **Professional Credentials**, such as educational and work history, institutional affiliations and other information of the type that would be included on a resume or curriculum vitae;
- **Profile Information**, such as your username, password and professional information;
- **Feedback and Correspondence**, such as information you provide in your responses to surveys, when you participate in market research activities, report a problem with the Sites, receive customer support or otherwise correspond with us;
- **Transaction Information**, such as details about programs, events or other activities, products or services for which you register through the Sites;
- **Usage Information**, such as information about how you use the Sites and interact with us; and

- **Marketing Information**, such as your preferences for receiving marketing communications.

Information Automatically Collected

We may automatically log information about you and your computer or mobile device when you access our Sites. For example, we may log your computer or mobile device operating system, manufacturer and model, browser type, the website you visited before browsing to our Sites, pages you viewed, how long you spent on a page, and information about your use of, and actions on, our Sites. We collect this information about you using cookies. Please refer to the section below on cookies for more details.

Use of “Cookies” and Similar Technologies

Cookies are alphanumeric identifiers that are transferred to your computer's hard drive through your web browser to help us identify you when you come to our Site. Our Site uses cookies to distinguish you from other users of our Site. This helps us to provide you with a better experience when you use our Site and allows us to improve our site. You can learn about cookies and how they work at www.allaboutcookies.org.

You have choices with respect to cookies. By modifying your browser preferences, you have the choice to accept all cookies, to be notified when a cookie is set, or to reject all cookies.

You can disable cookies through your browser settings. Doing so, however, may disable certain features on our Sites. For example, if you choose to reject all cookies you may be unable to use areas on our Sites that require registration.

You can opt out from third-party cookies used for advertising purposes on the NAI website at www.networkadvertising.org/managing/opt_out.asp.

Depending on which Site you visit, we may use the following categories of cookies:

Strictly Necessary Cookies. These cookies are required for the operation of our Site. These cookies cannot be switched off. You can set your browser to block these cookies, but as a result, some parts of our Site will not work as designed.

Analytics and Performance Cookies. Analytics cookies allow us to analyze traffic to our Sites and how our Sites are used. For example, we may use analytics cookies to count the number of visitors and sources of web traffic so we can see how users move around our Sites. This helps us improve the way our Sites works, for example, by ensuring that users can easily find information for which they are looking.

This Website uses Google Analytics to collect information about you and your browsing behaviors. If you would like to opt out of Google Analytics, please visit <https://tools.google.com/dlpage/gaoptout/>.

Functional Cookies. These cookies allow our sites to remember choices you make when you use our sites. The purpose of these cookies is to provide you with a more personal experience and to avoid you from having to re-select your preferences every time you visit our sites.

Targeting Cookies. These cookies may be set through our site by our advertising partners. They may be used by those companies to build a profile of your interests and show you relevant advertisements on other sites. The data they store uniquely identifies your browser and internet device. If you do not allow these cookies, you will experience less targeted advertising.

We may also use cookies, pixels, beacons, or other web tracking technologies to track the amount of time spent on our Sites and whether certain content was viewed. We may work with a trusted third party to collect and process this information for us, based on our instructions and in compliance with this Policy.

Although we do our best to honor the privacy preferences of our visitors, we are not able to respond to Do Not Track signals from your browser at this time.

How We Use Your Personal Data

To provide you with information and administer our Site

If you use our Site or provide us with personal data to participate in our programs, events or other activities, we use your personal data to:

- operate, maintain, administer and improve the Site;
- process and manage registrations you make through the Site;
- provide information regarding our programs, events, or activities for which you may have registered;
- send you technical notices, updates, security alerts, and support and administrative messages;
- better understand your needs and interests, and personalize your experience with the Sites;
- provide support and maintenance for the Sites and our services; and
- respond to your service-related requests, questions and feedback.

To communicate with you

If you request information from us, we may send you commercial or marketing communications as permitted by applicable law. You may opt-out of such communications pursuant to the directions in each communication or by contacting us at contact@relieftherapeutics.com.

To comply with legal obligations

We may use your personal data as necessary or appropriate to comply with applicable laws, lawful requests and legal processes, such as to respond to requests from government authorities.

With your consent

We may use or share your personal data with your consent, such as to send you product samples, marketing communications, to post testimonials or images to our Site, or if you instruct us to take specific actions with regard to your personal data.

For compliance, fraud prevention and safety

We use your personal data as necessary or appropriate to (i) enforce the terms and conditions that govern use of our Sites; (ii) protect our rights, privacy, safety or property; and (iii) protect, investigate and deter fraudulent, harmful, unauthorized, unethical or illegal activity.

Sharing of Personal Data with Third Parties

Relief does not sell your personal data. We may transfer personal data to third parties for the purpose of providing Services. We may disclose personal data to our affiliates or third-party service providers to provide you with Services. These third-party service providers are not authorized to retain, share, store or use the Personal Data for any purposes other than to provide the services they have been hired to provide.

We may also elect to transfer your personal data to third parties under special circumstances, including: (i) to comply with a legal requirement, judicial proceeding, court order, or legal process served on us; (ii) to investigate a possible crime, such as fraud or identity theft; (iii) in connection with the sale, purchase, merger, reorganization, liquidation or dissolution of Relief; (iv) when we believe it is necessary to protect the rights, property, or safety of Relief or other persons, or (v) as otherwise required or permitted by law.

Some links on our Sites may redirect you to third-party websites and services that we do not operate. The privacy practices of these websites and services will be governed by such website's own policies. We make no representation or warranty as to the privacy policies of any third parties, including the providers of third-party applications. If you are submitting information to any such third party through our Site or Services, you should review and understand that party's applicable policies, including their privacy policy, before providing your information to the third party.

Transfer of Information

We will process and transfer your personal data in accordance with applicable law and this Policy regardless of where your personal data is stored or accessed. Our third-party service providers are contractually bound to treat personal data in a manner that is consistent with this Policy and applicable privacy laws.

Children and Privacy

This website is not intended for children under the age of 13 years. If we become aware that an individual under the age of 13 has provided personal data through our Sites or Services, we will seek to obtain consent from a parent or guardian to process the child's personal data.

How We Protect Your Personal Data

We take the security of your personal data seriously. We use reasonable administrative, physical, and technical safeguards to secure the personal data you share with us. Despite these safeguards, we cannot guarantee the security of your personal data.

Any email or other communication purporting to be from one of our websites asking you to provide sensitive information (including medical information) via email, should be treated as unauthorized and suspicious and should be reported to us immediately by emailing contact@relieftherapeutics.com.

Retention

We will only retain personal data for as long as is necessary to fulfill the purpose for which it was collected (or for any subsequent purpose that is compatible with the original purpose). This does not affect your right to request that we delete your personal data before the end of its retention period. We may archive personal data (which means storing it in inactive files) for a certain period prior to its final deletion, as part of our ordinary business continuity procedures.

Changes to This Privacy Policy

Each time you use our Site or Services, the current version of the Policy will apply. We encourage you to periodically review this page for the latest information on our privacy practices. When we make changes to this Policy that have a significant impact on the privacy rights of users, we will indicate such on the main page of the Site.

Your Rights

If you reside in California, you or your authorized agent may request that we take the following actions with regard to your personal data by contacting us at contact@relieftherapeutics.com:

- **Access:** Disclose to you the categories of personal data we have collected, used or disclosed within the last 12 months, including personal data, if any, that we disclosed to third parties for marketing purposes.
- **Deletion:** Delete your personal data.
- **Transfer:** Transfer a copy of specific pieces of your personal data that we have collected or used within the last 12 months.

We may require additional information to verify and process your request. Applicable law may require or permit us to decline your request. If we decline your request, we will inform you of such decision, subject to legal restrictions.

If you no longer wish to receive communications from Relief, you may opt out of receiving them by following the instructions included in each communication.

Contact Us

To contact us with questions or comments regarding this Policy or the information collection and dissemination practices of this Site, or to request this Policy in an alternative format due to a disability, please email us at contact@relieftherapeutics.com, or write to us at:

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